

QUALITY POLICY STATEMENT

The INDUCHEM GROUP

Induchem Group are involved in the manufacture of plastic lined pipe fittings and valve control boxes; Elastomer Change Out (ECO); and the repair, stockholding, procurement, and supply of valves, fluid handling equipment, actuators and associated ancillaries for safe and hazardous areas to all industries, including power generation, oil and gas, petrochemicals, pharmaceutical, food and utilities. We have premises in Cork, Republic of Ireland, Congleton, England, and other satellite offices.

For the delivery of a quality service, we are committed:

- To satisfying all applicable requirements, including the needs and expectations of all our interested parties
- Working with employees, suppliers and customers to establish and maintain the highest quality standards
- To the continual improvement of our quality performance

To deliver the above commitments, and to support the delivery of the strategic direction of the organisation, we have established a quality management system that is certified to ISO9001:2015 by a UKAS Accredited certification body, with the objective to:

- Assess our business threats and opportunities and put in place risk control measures to reduce these risks
- Understand our compliance obligations and implement their requirements;
- Plan for business interruption events and ensure adequate arrangements for business continuity should the interruption events occur;
- Provide training, instruction, and supervision to ensure employees are competent to perform their work to our quality standards;
- Provide and maintain fit for purpose working equipment and working environments
- Ensure that where we outsource activities to suppliers and sub-contractors that they are capable and competent to provide the service for which they are engaged, and that their performance is monitored;
- Ensure that our services are adequately planned and controlled;
- Reviewing the performance and effectiveness of the Quality Management System;
- Deliver continual improvement through pro-active improvement plans and control of non-conformity;

We have established quality objectives to achieve the above commitments which are regularly monitored by the leadership team.

We communicate our Quality Policy to all interested parties. This policy is displayed in company premises, on our website, presented at new employee induction, provided to key suppliers, and made available upon request from interested parties.

We review the effectiveness and adequacy of this quality policy on an annual basis and as part of change planning, lessons learnt, knowledge transfer or following a quality non-conformity or other failure to meet our quality objectives.

As the individual with ultimate responsibility for compliance at Induchem Group Limited, I approve this Quality Policy,



Cathal O'Mahony
Managing Director
8th February 2023