

CORPORATE SOCIAL RESPONSIBILITY POLICY

The INDUCHEM GROUP

INDUCHEM Ireland
INDUCHEM UK Ltd
INDUCHEM Engineering Services

Expert People. Best in Class Product. Exceptional Service.

The Induchem Group recognises that we must integrate our business values and operations to meet the expectations of our stakeholders and that our social, economic and environmental responsibilities to these stakeholders are integral to our business.

Our values are Integrity, Flexibility and Excellence.

RESPONSIBILITIES

The Managing Director is responsible for the implementation of this policy and will make available the necessary resources to enable us to realise our corporate responsibilities.

Responsibility for our performance rests with all employees throughout the Group.

We aim to demonstrate our commitment to these responsibilities by :

- Being open and honest in communicating our strategies, targets, performance and governance to our stakeholders in our continual commitment to sustainable development.
- Ensuring a high level of business performance while minimising and effectively managing risk
- Ensuring that we uphold the values of honesty, partnership and fairness in our relationships with all our stakeholders
- Ensuring that contracts clearly set out the agreed terms, conditions and the basis of our relationship
- Conducting business in a way that safeguards against unfair business practices
- Encouraging suppliers and contractors to adopt responsible business policies and practices
- Supporting and encouraging our employees to help local community organisations and activities in our region, particularly our employee chosen charities.
- Operating an equal opportunities policy for all employees, with clear and fair terms of employment
- Implementing safeguards to ensure that all employees are treated with respect and without sexual, physical or mental harassment
- Providing a clean, healthy and safe working environment in line with our Health and Safety policy and safe systems of work
- Developing Environmental policies and objectives as part of the business planning cycle.
- Registering and resolving customer complaints in accordance with our standards of service.
- Reviewing all feedback that we receive from our stakeholders and, where possible, maintaining open dialogue to ensure that we fulfil the requirements outlined within this policy.

We take pride in our achievements and will continue to strive to be the best at what we do.



Cathal O'Mahony
Managing Director
Induchem Group

Date : 31st October 2022